



SchoolDoc Decision Guide

6 Things Your School IT Team Will Want to Know



A NOTE FROM OUR FOUNDER & CEO

Choosing the right student health records platform for your school or childcare program is no small task. Whether you're managing an established program or just starting out, finding a solution that fits your unique needs can feel overwhelming.

At SchoolDoc, we get it. Our team is made up of former health staff, administrators and advocates who have walked in your shoes. We understand firsthand what it takes to keep kids safe, healthy, and supported. This real-world experience is at the heart of everything we do.

That's why we built SchoolDoc—empowering you to do more with less effort.

Our mission is to make your administrative and medical tasks easier while safeguarding the health of every student in your care. With SchoolDoc, you can focus on what truly matters: delivering excellent care, maintaining accurate health records, and ensuring compliance with safety regulations.

Since 2009, we've helped thousands of schools and youth programs streamline electronic health records, medication tracking, and clinic management. SchoolDoc reduces errors, saves time, minimizes risk, and gives peace of mind to your team, parents, and students alike.

We believe in transparency. Our goal is to guide you through the decision-making process and help you find the best solution for your needs — whether that's SchoolDoc or another platform.

If you're wondering whether SchoolDoc is the right fit, let's chat! We'd love to walk you through the features, options, and pricing — no pressure, no pushy sales tactics. Just an honest, open conversation about what you need and how we can help you get there.

We don't just want to be another software provider; we aim to be a trusted partner at every step of your journey.

Thank you for considering SchoolDoc as part of your journey. It's an honor to support schools and childcare programs like yours that make a lasting impact on children's lives. We're excited about the opportunity to work with you and help make this year one of your best yet!



M.D. Michael Ambrose
Founder & CEO of DocNetwork

6 Things Your IT Team Will Want to Know

01 Does SchoolDoc meet HIPAA and FERPA compliance standards?

Yes. SchoolDoc is fully compliant with both HIPAA (Health Insurance Portability and Accountability Act) and FERPA (Family Educational Rights and Privacy Act). We follow strict security and privacy protocols to protect sensitive health and student information, including encrypted data storage and secure access controls.

Our platform is designed to help your school meet regulatory requirements while keeping student records safe, confidential, and accessible only to authorized users.

For more details about our security protocols, please visit our [Security Policy](#) page or [contact us](#) for specific compliance documentation.





02 How is our student data stored and protected?

At SchoolDoc, protecting your data is our top priority. We use state-of-the-art encryption to ensure all your student's information remains confidential and secure, both in transit and at rest.

As a SOC 2 Type 2 certified and HIPAA-compliant platform, SchoolDoc meets the highest industry standards for data security. This dual certification guarantees that your data is protected at the highest level, ensuring both general data security and specific health information privacy requirements are met.

For more details about our security protocols, please visit our [Security Policy](#) page or [contact us](#) for specific compliance documentation.

03 Can we control who has access to certain information based on their role or department?

Absolutely! SchoolDoc makes it easy to control who has access to what with a customizable, role-based permissions system. You can create custom roles with specific sets of permissions and assign them to groups or individuals. This ensures that everyone only sees the information they need, keeping data secure and operations running smoothly. Plus, you can update permissions anytime as your school's needs change.

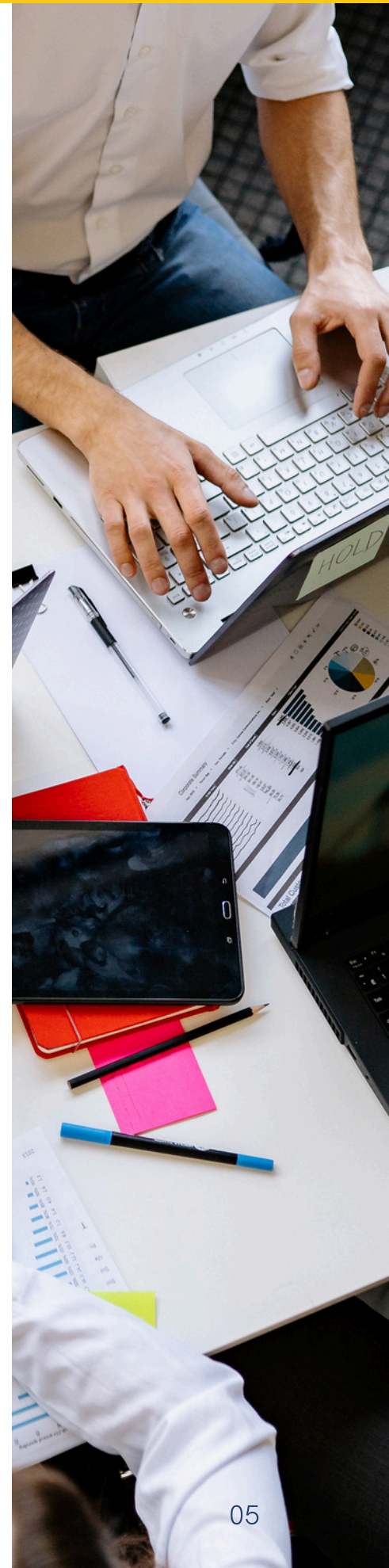
04 How does SchoolDoc protect our sensitive health and student data?

SchoolDoc ensures your students' sensitive information is always secure with the highest standards in health data security. Fully compliant with both HIPAA (Health Insurance Portability and Accountability Act) and FERPA (Family Educational Rights and Privacy Act), we safeguard health and educational records with the gold standard of protection.

We use advanced encryption to protect data both in transit and at rest, conduct regular system audits, and implement strict access controls to prevent unauthorized access. By staying up-to-date with the latest regulations and best practices, SchoolDoc ensures your data is protected while helping you remain compliant with all necessary health data regulations.

05 How many users can we have on SchoolDoc?

There is no limit to the number of users you can create with SchoolDoc. Whether you need to manage a small team or a large staff, you can easily add as many users as necessary to ensure everyone involved in your school operations has access to the information they need.



06 Does SchoolDoc support multi-factor authentication (MFA)?

Yes! SchoolDoc supports Multi-Factor Authentication (MFA) to help keep your student and staff data safe and secure. MFA adds an extra layer of protection by requiring users to verify their identity with two or more credentials when logging in.

Primary Providers can enable MFA for their organization from the SchoolDoc Provider Portal. Once enabled, users log in with their email and password plus an MFA method of their choice. Devices such as smartphones, tablets, or computers can be registered, and users can choose either SMS or an authenticator app.

Users can easily view, update, or remove their MFA devices from their account settings. Additionally, your organization has a unique MFA Recovery Passphrase that can be used to request a device reset through our Support Team.

Take action to safeguard your student data. [Schedule a demo today](#) to see how SchoolDoc streamlines workflows, simplifies operations, and gives your IT team complete peace of mind!

Multi-Factor Authentication (MFA)

❶ If your Organization has MFA enabled, this is where you will add / change / remove devices that will generate authentication codes.

Add Device

❶ SMS device sends a MFA code to your cellular device to verify. Auth App displays a MFA code via an authenticator app to secure your account.

 SMS DEVICE

 AUTH APP

Add MFA Device

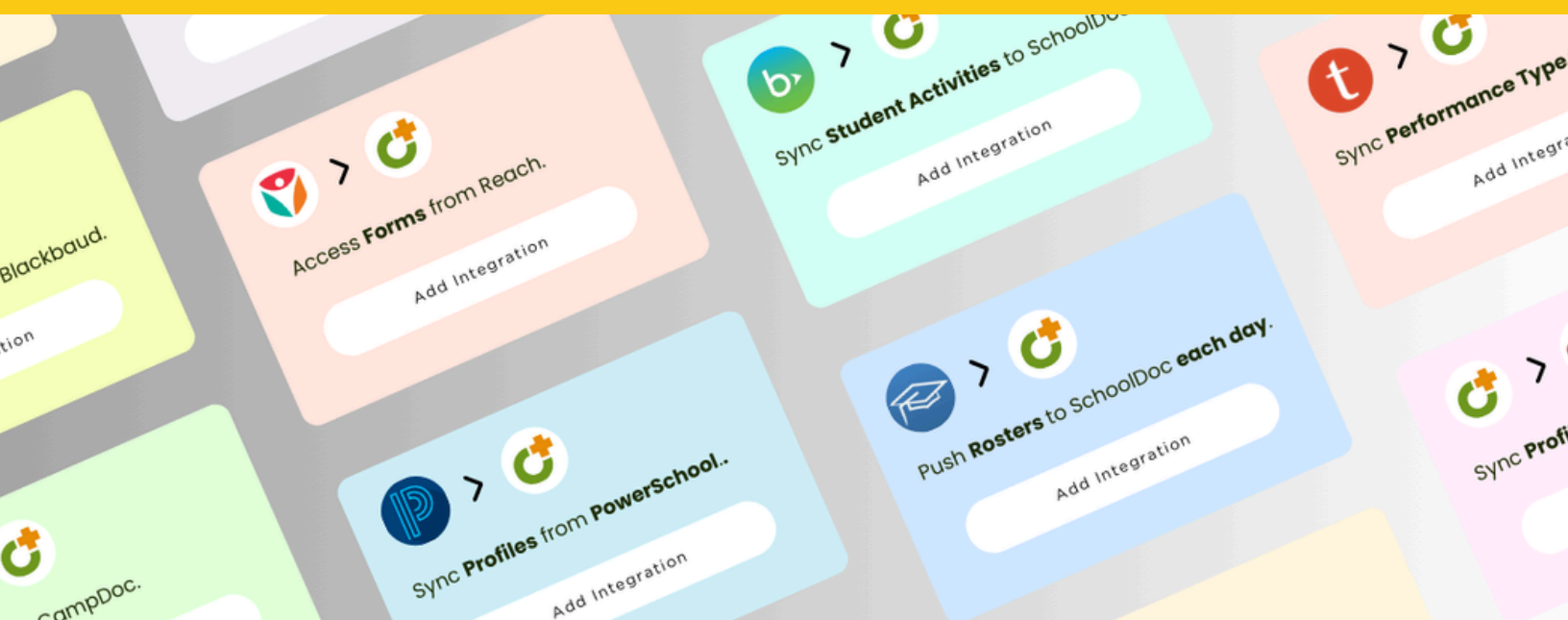
Scan the QR code using an authentication application such as [Google Authenticator](#) on your phone



Can't scan the code?

Please enter the code created by the authenticator app.

CONTINUE



07 Does SchoolDoc integrate with SIS or other systems my school is already using?

Absolutely! SchoolDoc is designed to work seamlessly with the tools you already use, eliminating double data entry and simplifying your day-to-day operations.

We integrate with a variety of platforms, including Student Information System (SIS), Education Management Software, Student Life Management Software, payment processors, CRM systems, ticketing software, event management tools, membership platforms, and other school management solutions. This means you can keep using your favorite software while maximizing the benefits of SchoolDoc.

For larger school districts or programs with unique needs, our API (Application Programming Interface) provides even greater flexibility. Think of it as a universal connector that allows you to create custom functionality, so you can sync data effortlessly or build tailored connections between SchoolDoc and your other systems.

Want to learn more? Visit [Integration Page](#) for more information. Need a custom setup? Simply fill out this [quick form](#) to connect with our Sales Team.

Thank you!

Thank you for downloading the **SchoolDoc Decision Guide!**

We hope this guide has helped answer the key questions from your team.

If you'd like to connect with our team to explore any specific topics further, please email us at sales@schooldoc.com or fill out this [quick form](#).

At SchoolDoc, we take care of the heavy lifting — streamlining the details and safeguarding student health — so your team can focus on what truly matters: delivering exceptional care and fostering a vibrant, supportive school community.

We look forward to partnering with you to make this your most successful school year yet!

– The SchoolDoc Team



We're on a mission to keep every kid healthy and safe while they're away from home.



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