

NEW SEASON AHEAD

Onboarding, Edits, Group Structure, BugHerd

[Click here for a recording of the webinar](#)



RESOURCES TO TAKE YOUR ONBOARDING LEARNING FURTHER

ONLINE LEARNING COURSE

»»» INTRODUCTION TO ONBOARDING

DocNetwork University's Online Learning Course for Onboarding is a game-changer. It offers interactive modules, for a smooth, self-paced learning journey. Learn about group structure, onboarding lifecycle, and understand the review and edit process, making the learning process engaging and efficient. [Sign-up here for free!](#)

LEARN MORE «««

Check out our amazing new New Provider Toolkit! Whether you're a seasoned pro, or in your rookie season, you'll find this resource invaluable. Whether you're onboarding, or want to learn more about our health resources, tags, or anything else, this is the tool for you!! Click [here](#) for more.



LAUNCH CHECKLIST «««

Picture the [Launch Checklist](#) as your trusty seed packet, nurturing your software launch from sprout to mighty oak. Don't forget to water it with our Launch Process video, a virtual sunlight bathing your growing project with step-by-step guidance. Let's watch your software bloom into a robust, flourishing success!

GROUP STRUCTURE

RESOURCES



There's no question that Group Structure can be one of the trickiest concepts for providers to understand. While it may be complicated at first glance, once you realize the benefits, and areas of your app that it affects, it becomes more than worth it to dive in to learn the setup that works for you and your organization.

UNDERSTANDING GROUP STRUCTURE

GROUP STRUCTURE IS THE HIERARCHY IN WHICH SESSIONS AND PROGRAMS ARE ORGANIZED WITHIN THE APPLICATION. A CRUCIAL PART OF SETTING UP YOUR ACCOUNT, YOUR CLIENT SUCCESS TEAM WILL WORK CLOSELY WITH YOU TO SET UP A GROUP STRUCTURE THAT MEETS YOUR ORGANIZATION'S PROGRAMMATIC NEEDS.

Group Structure impacts several key areas within your organization. This includes reporting, participant forms, roles, permissions, filtering, and more. The good news, is your team can help you consider the best lay out based on your particular needs when it comes to what kind of information you're trying to get on a regular basis. That's what we're here for!

GROUP STRUCTURE SUPPORT PAGES

Check out our Group Structure Support Pages where you'll find articles on:

- [Group Structure Overview](#)
- [Group Structure Organization](#)
- [Group Structure Considerations](#)
- [Group Structure Examples](#)



REVIEW AND EDIT LIKE NEVER BEFORE!!!

BUGHERD - YOUR NEW BEST FRIEND

»»» INTRODUCING BUGHERD

For those of you who have been with us for previous seasons, you know that our old review and edit process included a (sometimes quite lengthy word document. It could include some back and forth - different highlighting and color-coding. While it was very effective and helpful, it wasn't as efficient as we would have preferred. That's where BugHerd comes in! Now you can simply go into your account - tag pages, tag elements, upload documents, and more!

»»» TAGGING ELEMENTS

BugHerd is the ultimate ally in our software onboarding process. With its nifty 'Tagging an Element' feature, requesting edits becomes a breeze. Need a tweak in the existing text? A quick tag does the trick. Pondering over permissions or questions in health forms? BugHerd's seamless tagging system ensures all concerns are spotted and resolved swiftly, making the onboarding journey smoother than ever.

»»» TAG A PAGE

BugHerd isn't just any bug-tracking tool; it's a genie in a bottle for seamless collaboration. Utilizing its magic, our users can tag an entire page, signaling the need for holistic changes. Need to obliterate a cumbersome step from your health profile? Simply tag the page, and voila! Consider it virtually vanished, making complex tasks feel like a flick of the wand.

BUGHERD HOW-TO VIDEOS

[Installing BugHerd](#)
[Requesting Edits](#)
[with BugHerd](#)

