### **D**CNETWORK

### TRAINING DIGEST

April 2024



## UPCOMING WEBINARS

Shake Off the Dust: A CampDoc/SchoolDoc Refresher 4/18/24

**Register Here!** 

Health Log & eMAR: Streamlining Health Management 4/24/24

**Register Here!** 

## We're bringing you a fresh bouquet...

of updates & insights to help you blossom while using our platform! And here's a virtual bouquet just because

This month, we're all about growth, renewal, and helping you cultivate your expertise with DocNetwork. Dive into this Digest to discover new features, expert tips, and exciting announcements that'll make April a month of learning to remeber!

Let's 'spring' into action together!

#### STUFF YOU SHOULD KNOW



#### **Attendance**

The best things come in threes, just like the **Attendance** feature:

- 1.) real-time check-in and check-out functionality
- **2) attendance-tracking** for specific activities or classes

3) auditing capabilities to keep your records accurate

Attendance vs. Check-In: what's the difference?

Check-in/out: use when participants arrive/leave your programs

**Attendance**: use for activities attended during the day (e.g. swimming, crafts)

### Click these resource links to learn more!

Don't have it enabled?

Talk to your <u>Client</u>
<u>Success Team</u> to get
Attendance enabled
(for free!)

#### In Case You Missed It (ICYMI)

Find the March feature webinar on Attendance & Text Messaging recording <u>here</u>.

#### **Check In/Out**

<u>Trusted Contacts</u> = folks authorized to drop-off/pick-up participants

<u>Universal Contact</u> = generic contact

Use <u>ByPass Mode</u> to check multiple participants in/out with a Universal Contact

Set up <u>Attendance Types</u> as categories for the activities/classes for which you take attendance

#### **Audit**

# TRAINING SERVICES

Do you ever wish there was a way to play and practice in your account without affecting real participant data?



For example, maybe you want to test out the **Attendance** or **eMAR** features before participants arrive but you don't currently have active sessions.

Fear not, the *Training Team* has a solution! We can build a *custom sandbox account* for your organization, where your team can practice with ease, stress-free!

Visit <u>DocNetwork Training Services</u> for details and pricing information! Or <u>get in touch</u> with us to learn more!



Have you checked out our online courses?

- **Imports 101**
- Introduction to Reporting
- and many more!!!

**Enroll for FREE today!** 

#### **Resource Hub**

Need to add a staff member profile in your CampDoc/SchoolDoc account?

<u>How-to Create a</u> <u>Provider Profile</u>



# ORGANIZATION SPOTLIGHT

Located in the bustling heart of Manhattan, the Marlene Meyerson JCC Manhattan stands as a pillar of community engagement and cultural enrichment. Catering to individuals from birth to adulthood, the JCC offers a diverse range of programs in arts, health, wellness, nursery school, summer camps, and more.

At the core of the JCC's mission is the vision of a vibrant Jewish life, one that is inclusive, diverse, and deeply rooted in values, culture, and ideas. Serving both its immediate neighborhood and the broader city, the JCC fosters a sense of community bound by a shared community support.



The JCC's impact extends far beyond its walls, with a focus on creating a better, fairer world through meaningful actions and





community engagement. The center is a hub for connecting, growing, and learning, offering a dynamic space for individuals to engage with the ever-changing Jewish landscape.

As part of their programming, JCC Manhattan runs two incredible day camps - <u>Day Camp</u> <u>@ the JCC</u> and <u>Camp Settoga!</u> Designed to excite, inspire, and connect, these enriching camps foster a sense of community, reinforce a positive personal identity, and support strong peer relationships through engaging and meaningful programming.

To learn more, check out: https://mmjccm.org/!



This month, meet our dedicated **Customer Success Manager**...

#### KRISITIN LUKOWSKI

Representing the **Gray** Pod at DocNetwork, Kristin plays a vital role in helping organizations **maximize** their use of the system. With almost two years under her belt, she brings a wealth of experience and a passion for building **meaningful** relationships.

Before joining DocNetwork, Kristin worked in hospitality, as a stay-at-home mom, and later returned to the workforce and spent 12 years in higher education admissions at various institutions. Her time in international admissions was particularly rewarding, where she cherished the opportunity to meet students from around the world, travel extensively, and immerse herself in different cultures.

Her favorite DocNetwork core value, *Deliver Beyond*, resonates deeply with Kristin, reflecting her commitment to exceeding expectations and forming genuine

connections with providers. She thrives on understanding the **unique** needs of each organization, ensuring they harness the full potential of their account.

Music is an essential part of Kristin's life, whether she's cruising in the car, cooking up a storm, or unwinding outdoors! One of her aspirations is to visit at least one national park in the United States each year. Yosemite is on the horizon for this Spring!

Kristin embodies the spirit of DocNetwork's dedication to Client Success. Her unwavering commitment to delivering exceptional solutions make her an invaluable asset to DocNetwork and our clients.

